

## FAQ 常見問題

### 1. Have you visited EpicLand before? 您曾到訪歷奇王國嗎?

If yes, please look for the waiver record in the email address you used to register. In case you cannot find it, please provide the phone number / full name / email address used in the waiver form in order for us to check your waiver form's validity upon registering in the reception area.

如有的話，請查看閣下之前用作登記的電子郵箱之收件夾，以便查閱閣下的免責聲明表格。若閣下未能向本公司提供有關號碼，請提供閣下的電話號碼/全名/電郵地址，以便本公司翻查閣下的記錄。

If no, then please fill in the form using the link - <https://roller.app/epicland/waiver/#/> or through the QR code. All members of the group or family proceeding to the play area will need to put their names down in the form.

如果沒有的話，請透過此連結 - <https://roller.app/epicland/waiver/#/> 或透過二維碼填寫免責聲明表格。該表格必須包含所有進場人士(包括所有團員/團友/家庭成員)的姓名。



### 2. What is the purpose of the waiver form and when does it expire? 免責聲明表格有什麼用途? 它有效期期多久?

The waiver form is to ensure that you agree to all the terms and conditions of EpicLand as there are certain risks involved in some activities. The waiver form expires after 1 year.

由於歷奇王國部分遊樂設施/活動涉及一定風險，因此填寫免責聲明表格是確保閣下同本公司之條款及細則。此免責聲明表格有效期為1年。

### 3. Can we go barefoot or with shoes into the play area? 我們可以穿著鞋子或赤腳進入遊樂場地範圍嗎?

EpicLand is a shoe free and SOCKS ONLY environment. If members of the group or family have forgotten their socks, we provide socks for \$25 HKD at the reception counter.

歷奇王國是一個沒有鞋子和只有襪子的環境。若閣下(或其團員/團友或家庭成員)忘記攜帶或穿著襪子，請於入場前先到接待處購買襪子(每對售價：港幣25元正)。

### 4. How long do the entry passes last? 時段通行証有效期期多久?

We are now offering 2 time-slot sessions a day.

Morning Session - 9:30AM-1:30PM

Afternoon Session - 2:30PM-6:30PM

We also offer Monthly and Annual Passes. Please check our website for more details.

歷奇王國門票分兩個時段：

早上時段為早上 9:30-下午 1:30

下午時段為下午 2:30-下午 6:30

此外，本公司還有月票及全年通行証，請瀏覽我們的網頁以獲得更多資訊。

### 5. Can we bring our own food and drinks into the play area? 我們可以攜帶自己的食物和飲料進入遊樂場地範圍嗎?

Outside food and drinks are not permitted into the playground area. We have EpicCafe located on the grounds that sells hot food, snacks, and drinks.

外來食物和飲料不能帶進遊樂場地範圍。遊樂場地內設有歷奇咖啡室，閣下可在此購買熟食、零食和飲料。

6. Can we re-enter once we leave? 離開遊樂場地後可以再次進場嗎?

After registering in reception, wristbands will be issued to each individual entering the EpicLand playground. Within your session time, you may exit and re-enter by keeping your wristbands on for verification in the reception area.

閣下可於該時段無限次進出遊樂場地，惟 閣下必須把顏色手帶(時段通行証)保留在手上。

7. Can we make reservations for a spot-on certain day? 我們可否預訂某些特定日子的門票?

Please visit <https://roller.app/epicland/products/general> or through the QR code to purchase your ticket online. For birthday parties and group bookings may be made in advance. Please check our website for more details.

請透過此連結 - <https://roller.app/epicland/products/general> 或透過二維碼購買預售門票。如需預訂生日派對或團體票，請瀏覽我們的網頁以獲得更多資訊。



8. What is the business hour of EpicLand? 歷奇王國的開放時間是什麼?

Our business hours are from 9:30AM-6:30PM from Monday to Sunday, including Public Holidays.

Please note that we are closed for cleaning from 1:30PM-2:30PM every day.

EpicLand will be closed during Typhoon Signal No. 8 or higher.

歷奇王國的開放時間是每天早上 9 時半至下午 1 時半及下午 2 時半至晚上 6 時半(包括星期六、日及公眾假期)。歷奇王國在八號或以上熱帶氣旋警告訊號生效期間期間暫停營業。

9. How much are the admissions in EpicLand? 歷奇王國的入場費是多少?

Mondays-Sundays : Morning Session (9:30AM-1:30PM)

Tickets are \$208 per person, Children who are 1-8 years old may bring 1 adult for free

Mondays-Sundays : Afternoon Session (2:30PM-6:30PM)

Tickets are \$228 per person, Children who are 1-8 years old may bring 1 adult for free

於任何日子早上時段：(09:30AM-1:30PM)

小童收費為\$208 (1 小童+1 成人) 8 歲或以下小童

成人收費為\$208 (9 歲或以上)

於任何日子下午時間：(2:30PM-6:30PM)

小童收費為\$228 (1 小童+1 成人) 8 歲或以下小童

成人收費為\$228 (9 歲或以上)

\*Additional Senior and Pregnant Tickets are \$100 per person

\*Infants (below 1 year old) will not be charged.

\*額外長者或孕婦門票為\$100

\*1 歲以下小童無需購票

10. Does EpicLand offer any deals for adult + child pass? 歷奇王國有特別優惠給 1 位成人帶 1 位小童一齊來嗎?

EpicLand offer 1 free adult pass each child who is 8 years old or below. However, those adults must be 18 years old or older.

歷奇王國贈送免費時段票乙張給予每位照顧 8 歲或以下小童的成年人(必須為 18 歲或以上)。

11. Are there restrictions for using the facilities at EpicLand? 歷奇王國的設施有使用限制嗎?

Facilities are restricted by minimum height, such as AirTrek for 1.3 meter, Rainbow Slide for 1 meter, and on other facilities too.

歷奇王國的設施有最低高度限制，例如 AirTrek 的使用者身高必須為 1.3 米以上，彩虹滑梯為 1 米等。